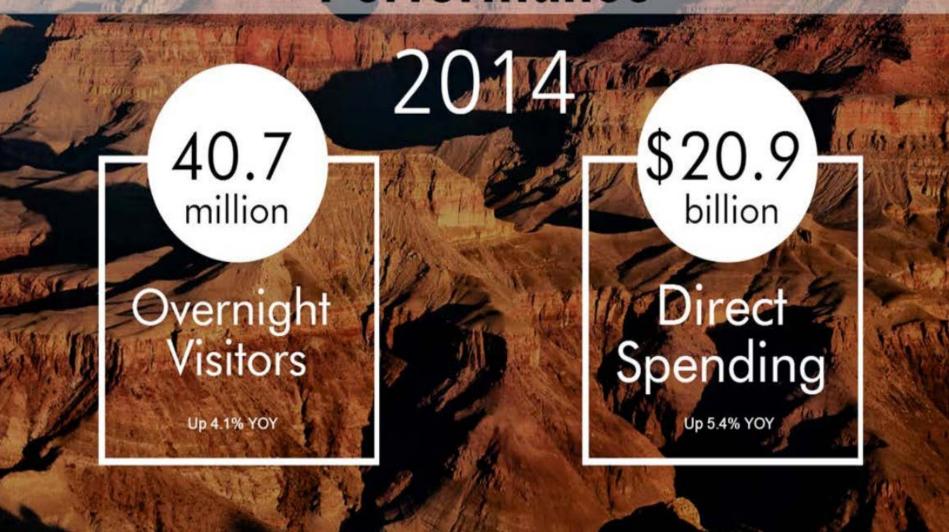




Why Travel and Tourism Works for Arizona

- Today's presentation will cover
 - Why tourism is critical to Arizona's economy
 - How impactful Canadian visitation is to Arizona
 - How Arizona Office of Tourism promotes Arizona to the Canadian market.

Arizona Travel Industry Performance



Source: Dean Runyan Associates, Tourism Economics



\$5.9 billion

employment earnings
Up 6.3% YOY

171,500

industry jobs

Up 3.8% YOY

\$2.8 billion

federal, state and local tax revenue

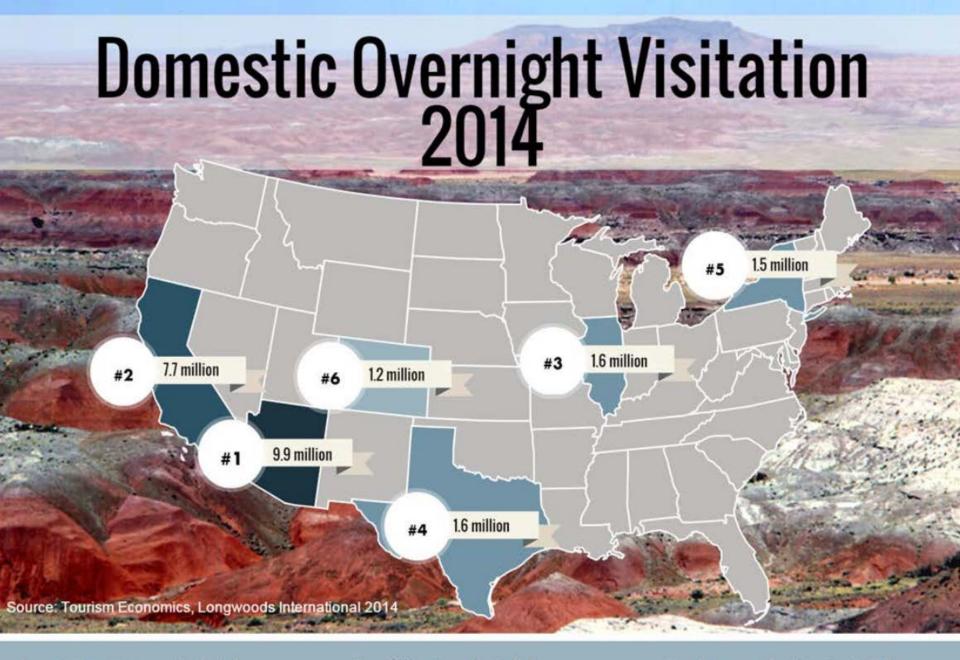
Up 2.8% YOY

Total Overnight Visitation to Arizona



Domestic Visitation:

International Visitation:



Arizona 9.9 M
 California 7.7 M

3. Illinois 1.6 M 4. Texas 1.6 M

- 5. New York 1.5 M
- 6. Colorado 1.2 M

International Overnight Visitation to Arizona



1	Mexico	3.8 million	
2.	Canada	896,467	
3.	Germany	127,705	

4. United Kingdom 116,542 5. France

6. S. Korea 7. China

8. Japan

113,385 54,015 52,105

51,602

9. Australia

10. Switzerland

11. Brazil

12. Other overseas

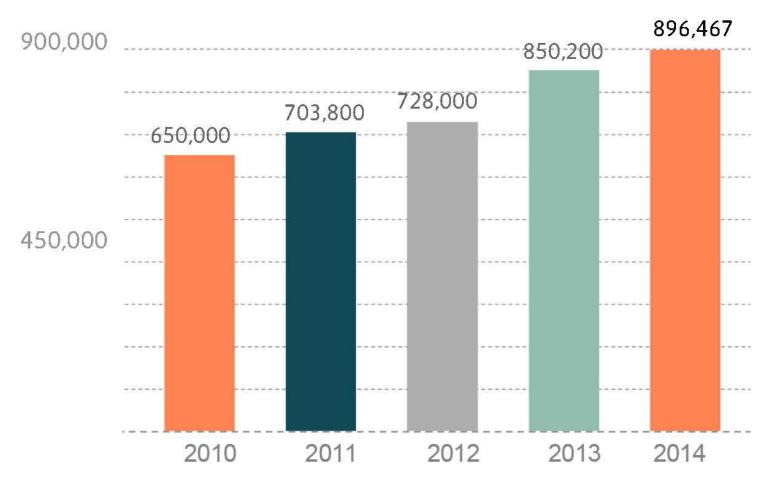
47,535 36,554 30,992

321,878

Source: Tourism Economics, 2014



Canadian Visitation Volume to Arizona



Source: Tourism Economics, VisaVUE Travel, Statistics Canada, The Conference Board of Canada





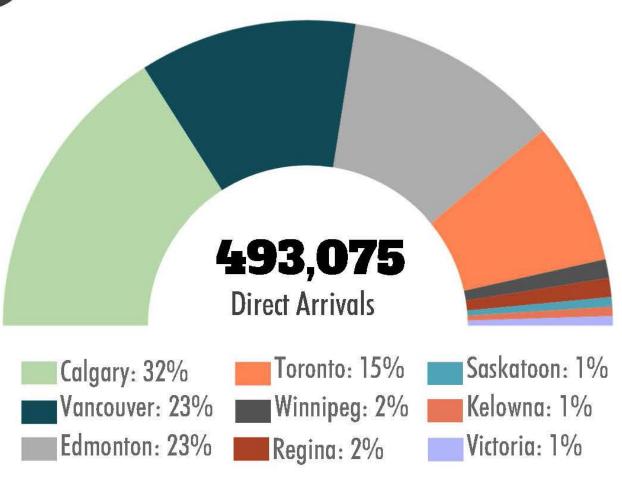
34 %	Alberta
 23 %	Ontario
22 %	British Columbia
7 %	Quebec
 7 %	Saskatchewan
5 %	Manitoba
 2%	Atlantic Canada

Source: Tourism Economics, VisaVUE Travel, Statistics Canada, The Conference Board of Canada





AZ Direct Arrivals from Canadian Cities



Source: Tourism Economics, VisaVUE Travel, Statistics Canada, The Conference Board of Canada





91% Leisure

54% Vacation Holiday
17% Visit Friends/Relatives
16% Second Home/Cottage/Condo
9% Business
3% Meetings

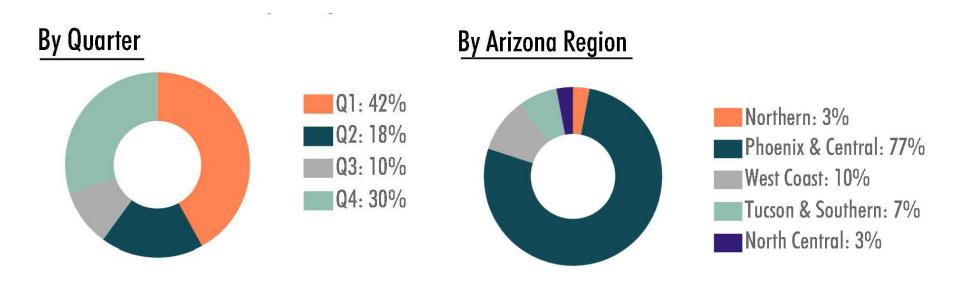
5% Convention/Conference/Trade Show





Visa Credit Card Travel Spending

Canadian Visa Card Spending ranked #1 in 2014 with 47% of total International Travel Spending in Arizona.





What Canadians love about Arizona

Natural Beauty

- Desert landscape
- Sedona Red Rocks
- Grand Canyon

Local Lifestyle

- Year-round golf and outdoor activities
- Unique and authentic offerings

Dining/Gastronomy

- Farm-to-table
- Local foods
- Wine regions

Cultural/Historical Attractions

- American Indian
- Old West
- Architecture
- Route 66
- Museums

Source: Brand USA



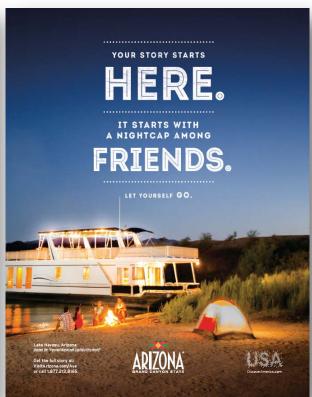
AOT's Canadian Marketing Efforts

- Advertising
 - Brand USA
- Trade and Media
 - Contract Representation









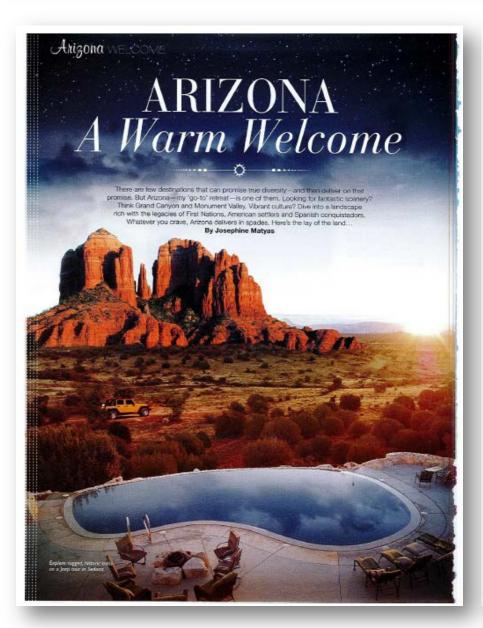


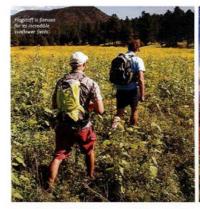


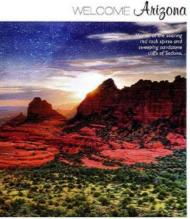
Media Relations

- Canadian Journalists
 - 145 articles
 - \$1,488,529 value
 - 33,130,038 circulation









PHOENIX AND CENTRAL ARIZONA

Everything is close at hand in the Valley of the Sun: outdoorsy pursuits, sporting events, shop-'til-you-drop outlets, foodie destinations, craft breweries and decadent spas. And it's all served up in relaxed southwest style.

Greater Phoenix bundles together a dozen smaller communities, including Mesa, Scottsdale, Tempe, Chandler and Glendale, and each offers a full range of outdoors activities, unique dining, history and culture. It's also a nirvana for golfers, with more than 200 courses of all layouts and skill levels to choose from.

City-lovers will be happy because there aren't enough hours in the day to tour all the world-class museums, art walks, galleries and public art installations. And those craving nature can soothe their souls with road trips, hot air balloon flights, horseback riding, Jeep excursions, river floats, hiking and mountain biking in the Sonoran Desert.

HEAVEN FOR: Busy families, romantic escapes, guys' or girlfriends' getaways and sports nuts needing a big league fix. WOW FACTOR: Hot air balloon flights at sunrise over the Sonoran Desert come complete with the traditional post-flight Champagne toast or breakfast.

I WASN'T EXPECTING THAT: Some of the desert communities have creatively used cutting-edge design to form urban natural environments with walking trails. The Gilbert Riparian

Preserve even recycles household water into a network of water ponds that attract desert cottontail bunnies and migratory birds.

HOT TRAVEL TIP: There's so much to do in Phoenix itself, but the city makes a perfect home base for day trips to Sedona, the Grand Canyon or the Superstition Mountains.

TUCSON AND SOUTHERN ARIZONA Southern Arizona is a place where travellers can truly explore the real southwest. It's touched by the magic of the Saguaro-studded Sonoran Desert and it's an intersection for several distinct cultures: First Nations, Hispanic and American settlers. Their influence is found everywhere, from food and architecture, to music and art.

Tucson serves up big city fare in a setting ringed by mountains and stunning desert. It's culture-rich with spots like the Pima Air & Space Museum, Tucson Museum of Art and the Arizona-Sonora Desert Museum. and there are plenty of festivals and artsy neighbourhoods to enjoy too. Foodies will have nothing to complain about while exploring local eateries along the city's Best 23 Miles of Mexican food', a culinary marathon of delectable Mexican restaurants.

Art matters in this region. Smaller artisan communities like Tubac and Bisbee are gathering points for painters, sculptors and jewellers looking to set up shop outside the big city, while in

Tucson, many fine art and boutique galleries set art-lovers' hearts aflutter.

HEAVEN FOR: Anyone who wants to experience the very best Mother Nature has to offer-hiking, biking, horseback riding, caving, birding and star-gazing. There's also a lively music and art scene, luxurious spas and wellness retreats, and plenty of places to





Resources

- AOT in Action eNewsletter bi-monthly
- Tourism.az.gov business site
- Arizona Travel App research data
- VisitArizona.com consumer site

